

	Documents Required for New Connection				
S no.	Basic Documents Required				
1	One Recent Passport size photograph				
2	Photo Identity Proof (any of the following)				
	a) Driving license				
	b) Electoral Identity Card/Smart Card (Aadhar Card)-Acknowledgement is also Acceptable				
	c) Photo Identity Card issued by any Govt Authority				
	d) Passport				
	e) Pan Card				
	f) Ration card with applicant Photo				
3	Proof of Ownership (any of the following)				
	a) Registered / Notarized GPA (IF GPA is Irrevocable then NOC from Owner is required)				
	b) Registered Sale deed/Registery				
	c) Registered Conveyance Deed (in case of free hold property -sold by Govt.)				
	d) Registered / Notarized Perpetual Deed/ Lease Deed				
	e) Registered Agreement to sell				
	f) Registered Will / Notarized Will + NOC from Legal Heirs (Affidavit that no body will challenge)				
	g) Mutation Letter from DDA/Land & development officer (Mutation is provided to legal heirs only)				
	h) Registered Relinquishment Deed/Notarised R.D. with Property Papers				
	i) Notarised/Registerd Special Power of Attorney (SPA) + Agreement To sell + Will is Required				
	j) Registered Gift Deed				
	k) Allotment letter/Possession Letter				
	In case Applicant is a Tenant:				
	a) NOC from Landlord is required along with proof of ownership of landlord.				
	b) Valid Lease/Rent Agreement				
	NOTE:-				
	1. Any document registered by any state like Punjab or U.P. is acceptable				
	2. IF Documents are in language other than HINDI or ENGLISH then it has to be translated				
	through gd. Translator in Court.				
	3. If property is mortgaged with Bank->A bank letter (mentioning the name of owner /Proper				
	address/ type of property papers & purpose of loan with loan no.) along with photocopy of				
	property papers is required. 4. If documents are mortgaged in any authority issued by govt. like Thrift & Housing Co-				
	operative Society same can be accepted				
	5. Whenever owner of the property has expired and All the legal heirs decided to give rights on				
	property to one of the legal heir that is called Relinquishment Deed.				
	6. If there is any tampering /over writing in property papers then Rectification Deed on Rs.50/-				
	stamp paper is required (sign of Seller/legal heir of the seller And Buyer's) (IF Seller is not				
	available then an ID BOND on Rs. 100 stamp paper along with Rectification deed is required				

DOCUMENTS FOR ATTRIBUTE CHANGE [NAME/ CATEGORY/LOAD CHANGE]							
All documents should be Photocopied and self-attested by applicant.							
Document Type	Documents						
Photo	One Passport size Photograph of applicant						
	 Driving license 						
	 Electoral Identity Card 						
Identity Proof of	 Photo Identity Card issued by any Govt. Agency 						
Applicant - Any	Passport						
one of these	Pan Card						
	Ration card with applicant Photo						
	Aadhar Card						
	For Application for Name Change of Registered Consumer						
	1.Copy of latest bill duly paid						
	2.Proof of ownership of property						
	3.NOC of previous owner for transfer of security deposit						
	4.NOC of Co-Owner in case co-occupants are other than Spouse/in blood relation						
	Application for Transfer of Ownership to Legal Heir						
	1.Copy of latest bill duly paid						
	2.Copy of Mutation letter/Legal heir certificate						
Proof of Ownership	3.NOC from other Legal heir in case connection is to be changed in the name of one of the Legal heirs						
	Application for Category Change						
	1.ID proof (any one of the mentioned above in the detailed list)						
	Note: Category change from domestic/commercial category to Industrial						
	Category will require a Valid Industrial License issued by MCD in the name of the applicant.						
	Application for Load change(Enhancement/Reduction)						
	1.Only ID proof is required (any one of the mentioned above in the detailed list)						

Please Note: "The list of documents mentioned herein is not exhaustive. In case of any discrepancy, TPDDL reserves its right to seek more documents and details on a case to case basis"

Documents required for various requests					
Notification Type	Priority	Documents Required			
PROTOCOL SHEET POSTING	WRONGLY POSTED	Copy of protocol sheet provided at the time of meter installation or replacement			
METER/NETWORK STOLEN	METER STOLEN	 Written Application Police FIR copy ID proof of applicant 			
METER/NETWORK STOLEN	METER/NETWORK STOLEN	 Written Application Police FIR copy ID proof of applicant 			
METER/NETWORK STOLEN OWO (Transformer Shifting, Pole shifting	CABLE/NETWORK STOLEN	 Written Application Police FIR copy ID proof of applicant Written Application Copy of last paid bill 			
etc.) METER SHIFTING	OUTSIDE WORK ORDER METER SHIFTING	 ID proof of applicant Written Application ID Proof of applicant Copy of Last paid bill 			
METER SHIFTING	SHIFTING & CABLE CHANGE	Written Application ID Proof of applicant			
METER SHIFTING	SHIFTING & METER CHANGE	Written Application ID Proof of applicant			
ASSESSMENT	REASSESSMENT REQUIRED	 Written application Copy of last bill Proof for connection not in use i.e. water bill, telephone bill etc. (if applicable) 			
BILL REVISION	WRONG FINAL BILL	Copy of Protocol Sheet provided at the time of disconnection			
BILL REVISION	Bill Revision-court order	Copy of court Order			
MOVE OUT-FINAL BILL	ENFORCEMENT MOVE OUT	Written Application ID Proof of applicant			
MOVE OUT-FINAL BILL	POST SUPPLY DISCONNECTION	Written Application ID Proof of applicant			
FINAL BILL	BILL PREPARATION	Written Application ID Proof of applicant			
PAYMENT RELATED COMPLAINT	CHEQUE BOUNCED WRONGLY	Bank statement/Bank Letter			
PAYMENT RELATED COMPLAINT	COPY OF CHEQUE REQUIRED	Bank statement			
PAYMENT RELATED COMPLAINT	PAYMENT NOT ADJUSTED	Bank statement copy/bank letter if paid through cheque or payment receipt if paid through cash.			
PAYMENT RELATED COMPLAINT	PAYMENT NOT ADJUSTED- NAME CHAGNE	Bank statement copy/bank letter if paid through cheque or payment receipt if paid through cash			

Notification Type	Priority	Documents Required
PAYMENT RELATED COMPLAINT	WRONG PAYMENT ADJUSTED	Cheque No. and date of payment details/ Bank statement copy/bank letter if paid through cheque or payment receipt if paid through cash.
REFUND	SD REFUND (SECURITY REFUND)	 Written Application ID Proof of Registered Customer Receipt of security deposit
SD CORRECTION/INTEREST COMPLAINT	SD CORRECTION	Written Application Copy of CD receipt/DN
PAYMENT RELATED COMPLAINT	LATE PAYMENT ADJUSTED	Bank statement copy/bank letter if paid through cheque or payment receipt if paid through cash.
ECS PAYMENT	Activate ECS	 Duly filled & verified ECS form (verification to be done from concerned bank) One dummy cheque copy Copy of electricity bill copy

Please Note: "The list of documents mentioned herein is not exhaustive. In case of any discrepancy, TPDDL reserves its right to seek more documents and details on a case to case basis"