



January'25- February'25



Atithi Vishesh - Key Customer Meet

Tata Power-DDL hosted its **Annual Key Customer Meet** "**Atithi Vishesh 2025**" uniting esteemed Commercial, Industrial & Government Customers, senior leadership and industry experts.

The event featured the insights from the leadership team emphasizing on Solar Rooftop Solutions, E-mobility and honoring our valued customer through 4 Special Category awards—Partners in Excellence, Timely Titans, Reliability Champion and Community Crusaders.

A heartfelt tribute was paid to Sh. Ratan Tata Ji, whose visionary legacy continue to inspire the journey of excellence.



Tata Power - DDL Won Gold Award for "Best Use Of Customer Insight & Feedback"



Tata power-DDL won the Gold Award for "Best use Of Customer Insight & feedback " at the e4M CX India Summit & Award.

The Award Recognizes Tata Power-DDL's Customer listening and learning initiative , including the Instant Feedback capturing mechanism which captures Post transactional feedbacks to enhance customer engagement and drive continuous improvement through process improvement.

Launch Of "Urja Arpan Model Society"

Tata Power-DDL has established the first "Urja Arpan Model Society" at Baghban Apartment, Rohini, to promote Energy Conservation and Efficiency at both community and individual levels.

The event featured an insightful session on the Urja Arpan Initiative, followed by engaging activities such as Zumba, Race, Musical Chair, Tug-of-War, and drawing competition.



Honouring Solar Adopters in Narela



To promote sustainability and accelerate the adoption of Rooftop Solar, Tata Power-DDL organized a Reward & Recognition Ceremony at Arya Samaj Mandir, Mamurpur Village, Narela. The event honor and appreciate 50 distinguished customers who adopted Rooftop Solar, contributing to the installation of approximately 450 solar connections in village area.

Events aims to encourage more residents to switch to green energy resources, Promote an eco-friendly and energy-efficient future and build a strong network of solar brand ambassadors within the community.

Applying for a New Electricity Connection?

Visit our Customer Care Centre, with your Documents, for Request Registration

Click to know the Location of our Customer Care Centres

Working Time Mon – Friday: 9.30 AM – 5.30 PM Saturday: 9.30 AM – 1.00 PM

Our team is here to assist you! Fast, easy, and hassle-free services









Save Energy: Save Environment

Washing Machine Click here

To register AC, Geyser, Washing Machine Click here
For LED Lighting and Fans, visit our Customer Care Centres

Scan QR to know more about PM - Surya Ghar Yojana



"

Give your house the gift of free electricity and solar power Be a part of

PM - Surya Ghar: Muft Bijli Yojana









We never ask our consumers to call us on any number!

For any queries contact us on our

Helpline Nos. 19124 | 18002089124 Dear customer your electric city power will be disconnected. Tonight at 9:30pm from electric city officer because your previous month bill was not update.please immediately contact with our electric city officer.

Thank you

V TATA NEU #NeuPeBillPay PAY YOUR TATA POWER-DDL ELECTRICITY BILL THROUGH TATA NEU & EARN 30 NEUCOINS.

1 NeuCoin = ₹1

*T&C Apply



MobiKwik

Get up to Rs.75/ Cashback on min. payment of
Rs.500/ Use Code: MBKPOWER and
Up to Rs.150/ Cashback on min. payment of Rs.2000/g
Use Code: MBKPOWER2
Offer Valid from Dec 1st - Mar 31st, 2025



Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report Unethical Incident

> Bribe/harassment: vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited (formerly NDPL)



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