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November & December 2024

Tata Power- DDL wins Prestigious Deming Prize

"Tata Power-DDL has received the prestigious Deming Prize 2024, becoming the first power distribution company globally to be honored for its Total Quality Management (TQM) Practices. The award ceremony took place in Tokyo, Japan on 13th Nov'24.

The Deming Prize recognize excellence in Total Quality Management (TQM), highlighting Tata Power-DDL's commitment and dedication towards culture of innovation, customer centricity, and sustained business operations.

This recognition is a testament to Tata Power- DDL's commitment to customer service excellence through continuous improvement and total employee involvement, aligned with Tata Legacy.



Tata Power –DDL receives NECA 2024 Award and Honored at ISGAN Award of Excellence 2024



Marking a significant achievement in its journey of sustainability, Tata Power-DDL was awarded with the Certificate of Merit in the Discom sector at the National Energy Conservation Award organized on the occasion of National Energy Conservation Day (14 Dec'24).

The award was presented by Mr. Shripad Naik, Hon'ble Minister of State for Power and New & Renewable Energy, at Vigyan Bhawan, Delhi.

This award stands as a testament to Tata Power-DDL's commitment to advancing energy efficiency and sustainability in the Power Sector.



Tata Power-DDL's ground breaking project, "Enhancing Grid Resilience through End-User Behavioural Demand Response," has received the Honorable Mention at the prestigious 2024 ISGAN Awards of Excellence in Nov'24. This recognition, under the theme "Flexibility for Grid Resilience", highlights the commitment to innovative energy solutions. The International Smart Grids Action Network (ISGAN), an International Energy Agency Program, serves as a platform for sharing knowledge on smarter, cleaner, and more resilient power grids. ISGAN awarded this honor in collaboration with the Global Smart Energy Federation (GSEF), recognizing projects that advance the flexibility, resilience, and sustainability of power grids worldwide.

Urja Arpan Carnivals



Urja Arpan aims to encourage responsible and optimal electricity consumption through use of energy efficient products and persuade citizens for practicing sustainable lifestyle for greener tomorrow. To further gear up the Urja Arpan Carnival Initiative, with the support of RWA's, 16 Urja Arpan Carnivals conducted by Tata Power-DDL. Through Urja Arpan Carnival, display of Energy Efficient Products – Lightning Products (bulbs, tube lights etc), AC, Air Purifiers, Fans along with Demo kit of Home Automation Products and Solar Solution was done. Separate counters were installed for pitching the benefits of Energy Efficient Products to customers. More than 2000 customers visited the carnival and appreciated the event.

Your Opinion Matters to Us !!!!

Tata Power DDL launches
Instant Feedback mechanism



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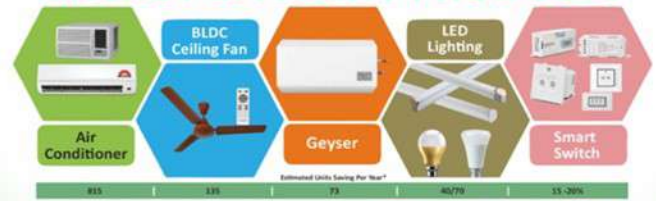
Launch Of Abha Sahayta Kendra



In our ongoing efforts to ensure the convenience and enhance satisfaction of customer residing in JJ clusters by providing them improved service quality, Tata Power-DDL has launched a new initiative - Abha Sahayta Kendra". These Kendras are designed for easy access, providing instant solutions to customers. 5 Abha Sahayata Kendras' have been launched on 10 Dec'24 in different JJ clusters including Lal Bagh-Model Town, JJ Sawada-Bawana, B&C BLK-KeshavPuram, Y BLK JJ Cluster- Mangol-Puri & JJ cluster Shahabad Dairy-Badli.



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Towards a *greener* Tomorrow