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# Sampark

Customer Newsletter



September '2024

## Workshops on Safety and Rooftop Solar

Village Customer Group (VCG) organized a Workshop cum Reward and Recognition event to honor customers who have made significant contribution in promoting Rooftop Solar and other Energy Conservation Initiatives. The event was organized on September 12, 2024, at Jaunti Village.

The program witnessed an attendance of over 200 village customers. District Magistrate-North West, Ms. Ankita Anand (Chief Guest) and SDM North West, Mr. Anant Dwivedi along with Senior Dignitaries of TPDDL attended the event and applauded the customers for their role in promoting renewable energy in the community.

In addition to the recognition ceremony, two special awareness sessions were held on Energy Efficient Products and Rooftop Solar, accompanied by stalls providing village customers with valuable information on these energy-saving initiatives.



## GENNEXT Meet – Customer Engagement Program

To enhance engagement with our young customers, a new concept of "Connecting with GENNEXT" i.e. Generation Next, was introduced in FY 24. In continuation to successful runs of the event in FY 24, GENNEXT meet was organized on September 19 & 30, 2024 at District Badli and Keshavpuram respectively. The events witnessed a huge success with participation of more than 100 customers.

Highlights of events includes - Power Talk with Senior Management, Customer Centric Initiatives and Urja Arpan Initiatives @ Tata Power- DDL, Special Session on opting for Solar and its benefits followed by Lucky draw and Q&A Session wherein Clarifications were given on the revised Solar policy and the related queries were addressed.

The event was attended by Senior Dignitaries of TPDDL.. Tata Power-DDL remains committed to create awareness among customers for adoption of sustainable energy solutions. Customers wholeheartedly appreciated Tata Power-DDL for its services and expressed their positive sentiments.



## Lets Adopt Energy Efficiency Measures..

### CLEAN COOLING PROGRAM

Enjoy Big saving on New 5-star split ACs

**Special Rebate of Rs 3500/- for Tata Power-DDL domestic customers**

Save on your electricity bill by using 5-star ACs  
Register now to get a special rebate  
\*T&C Apply

**Special offer for TPDDL Customers**

CHOOSE ENERGY EFFICIENCY FOR A GREENER TOMORROW

PARTICIPATING BRANDS

Offer valid for a limited number of ACs on a first come, first served basis. Offer cannot be availed for up to 3 ACs per CA number

A TATA Enterprise

### Save big on Electronics with Croma

## Flat 7.5% off on Home Appliances

Coupon Code: SSTATAPWCRMBOK

Offer available only at Croma stores | Offer applicable on purchase above ₹30,000 | Offer valid till 30<sup>th</sup> September 2024 | T&C Apply

## Applying for a New Electricity Connection?

Visit our Customer Care Centre, with your Documents, for Request Registration

Click to know the Location of our Customer Care Centres

Working Time Mon – Friday: 9.30 AM – 5.30 PM  
Saturday: 9.30 AM – 1.00 PM

Our team is here to assist you!  
Fast, easy, and hassle-free services



24 HOURS SAMPAK KENDRA  
19124 Toll Free Number



# Use Rooftop Solar Save Climate

Avail Government Scheme and Save Electricity Bills



## Subsidy on installation by Central Govt.

Plant Capacity	Applicable Subsidy by Central Government
1kW	₹ 30,000/-
2kW	₹ 60,000/-
3kW to 10kW	₹ 78,000/-

## Generation Based Incentive (GBI) by State Govt.

Type of Consumer	Monthly GBI (INR per kWh) by State Government
Residential: Maximum upto 3kW	₹ 3
Residential: 4kW to 10kW	₹ 2
Capital Subsidy for Residential Customers ₹ 2000/- per kW upto maximum of ₹ 10,000/-	

## Estimated Payback Period Considering 3 kW Sanctioned Load

Solar Plant Size	Basic Solar Plant Installation Cost*	Govt. Subsidy on Solar Plant Installation		Installation Cost after Govt. Subsidies (A)	Estimated Yearly Savings		Total yearly Savings (B)	Estimated Payback Period* (A/B)
		Central Govt	State Govt.		State Govt Monthly Generation Based Incentive @Rs 3/- per solar unit#	Delhi Govt Subsidy on Unit Slab**		
1 kWp	₹ 60,000/-	₹ 30000/-	₹ 2,000/-	₹ 28,000/-	₹ 3240/-	₹ 9600/-	₹ 12,840/-	2.2 Years
2 kWp	₹ 1,20,000/-	₹ 60000/-	₹ 4,000/-	₹ 56,000/-	₹ 6480/-	₹ 9600/-	₹ 16,080/-	3.5 Years
3 kWp	₹ 1,80,000/-	₹ 78000/-	₹ 6,000/-	₹ 96,000/-	₹ 9720/-	₹ 9600/-	₹ 19,320/-	5 Years

\* The costs provided in this leaflet are estimated. Actual costs may vary based on factors such as sanctioned load, consumption and solar capacity etc.

\*\* In case the monthly consumed units fall under Delhi Govt Residential Subsidy Slab per month. (0 to 200 units & 201 to 400 units)

# Considering yearly solar generation of 1080 units for 1kWp Solar Plant. (₹ 3 (GBI) x 1080 Units = ₹ 3240) subject to regular maintenance and degradation of plant.



## Energy Independence

**Generate and Save electricity for 25 years** (Standard life span of Solar Plant) After completion of payback period the units generated by the plant will be dedicated savings for rest of the solar plant life span.

### Space required for 1KWP Rooftop Solar Plant

1 kWp rooftop solar system requires 10 sq. meters of shadow-free area, during a sunny day 1kWp can generate on an average 3-4 units of electricity.



For more details from TATA Power-DDL call **19124** / to register visit [www.pmsuryaghar.gov.in](http://www.pmsuryaghar.gov.in)

\*T&C apply. The values are on current market estimations/subject to change as per notifications from competent authorities



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Issued by: Customer Service Department, Tata Power Delhi Distribution Limited (formerly NDPL)

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24-HOUR SAMPARK KENDRA  
**19124** Toll Free Number



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Towards a *Greener* Tomorrow

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