



TATA POWER-DDL



Roshni

Tata Power-DDL's Corporate Mascot

## Dial Before You Dig

Inform us before undertaking any excavation activity around the highly sensitive underground power cable network.

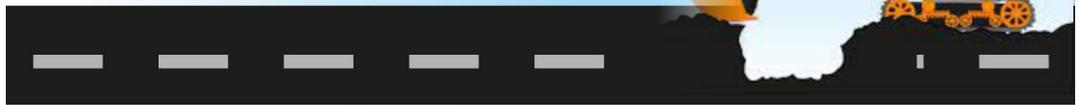
Give a call on:

**Dial Before  
You Dig**



Tata Power-DDL's Toll Free No.

**1800-11-5400**





**TATA POWER-DDL**

## **Dial Before You Dig**

Inform us at our **Toll Free Number – 1800-11-5400** before undertaking any excavation activity around the highly sensitive underground power cable network.

Tata Power Delhi Distribution Limited has a large underground cable network to the tune of 5,325 circuit kilometers at High and Extra High Voltage level to ensure reliable power supply to a customer base of around 19 lacs in North Delhi.

The company has introduced a **Dial Before You Dig Toll Free Number – 1800-11-5400** for facilitating information exchange before undertaking any excavation/digging work. The company has issued an advisory to the Civic Utilities urging them to ensure precautionary measures and informing the company before undertaking any excavation activity around the company's highly sensitive cable network.

Unauthorized excavation work carried out by various Civic Utilities can lead to incidents of cable damage resulting in cable failures and unwarranted power cuts impacting power supply to lakhs of consumers. These incidents (of external damage to high or medium voltage cable) also pose serious safety concerns as they may lead to electrical shocks, arcs, surges, electric explosions and fire incidents.

### **What to do before undertaking any excavation/ digging activity:**

1. Before undertaking any excavation activity around Tata Power-DDL's highly sensitive cable network, please **contact us on our Toll Free Number – 1800-11-5400**.
2. Any excavation/digging activities can be done only after obtaining permission from Tata Power-DDL.
3. Before digging make sure that there is no underground power cable.
4. Make a cross pit to ensure there is no underground power cable.
5. If the power cable gets damaged during the excavation/digging work, then immediately stop the work and contact us on our **Toll Free Number – 1800-11-5400**.

### **What not to do:**

1. In any case, do not initiate any excavation/digging activity around Tata Power-DDL's underground power cable network without contacting us on our **Toll Free Number – 1800-11-5400** and informing about the work to be done.
2. Do not start the excavation/digging process until you are sure that there is no power cable at the site.
3. If any power cable is found during excavation, do not touch it or do any work near it.
4. Even if the cable is damaged during the digging process, do not hide it and inform us on our **Toll Free Number – 1800-11-5400**.

**TATA POWER DELHI DISTRIBUTION LIMITED**

A Tata Power and Delhi Government Joint Venture