



FAQs – Ease of Doing Business (EODB)

Q.1. What is the sanctioned load band, under which New Connection can be applied in EODB category?

Ans. Under EODB, one can apply New Connection for load ranging from 101 KW to 200 KW at LT supply.

Q.2. What are the benefits of applying New Connection through EODB?

Ans. By applying New Connection through EODB, the applicant is entitled to following benefits:

- Connection energized within 7* Days for New Connection Applications.
- Only 2 Documents are required for obtaining New Electricity Connection (ID Proof & Ownership Proof).

* Where connection is feasible from existing distribution system, and no RoW / Road cutting permission is required.

For more details on EODB, please visit <https://www.tatapower-ddl.com/customers/apply-for-new-connection/ease-of-doing-business>

Q.3. How to apply New Connection through EODB?

Ans. One can apply New Connection through EODB online only by visiting EODB section on our website link (<https://www.tatapower-ddl.com/applynewconnection/terms>).

Path of same is:

Home Page > Customers > New Connection Service > Ease of Doing Business

Q.4. What are the steps for obtaining a New Connection under EODB?

Ans. Steps for obtaining a New Connection under EODB are as mentioned below:

- Submission of online application along with all documents
- Field Inspection and Energization of Connection

Q.5. How to make payment of Demand Note for New Connection?

Ans. Demand Note charges for New Connection shall be raised to applicant in the first electricity bill.



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Q.6. How can I check the status of my New Connection request?

Ans. New Connections applied through EODB are of utmost priority to us. Hence a Key Account Manager is assigned who remain in continuous touch with the applicant for any update / requirement.

Q.7. If I'm applying New Connection on the behalf of Property owner through EODB.

Ans. If applicant is not the registered owner of applied property, in that case applicant is required to provide NOC in favor of him/her issued by the registered Property owner.

Q.8. Is ELCB/RCCB installation mandatory for New Connections applied through EODB?

Ans. Yes. As per DERC Guidelines, ELCB/MCCB/RCCB should be installed in the applied premise in order to seek New Electricity Connection.

Q.9. What are the probable reasons for suspension of my request?

Ans. A connection can be suspended due to following listed reasons:

- If already connection exist at site, no separate dwelling unit exist.
(Separate Dwelling Unit: separate entry for applied site with kitchen)
- If site found under construction/no structure at site
- Due to ROW Issue / Public Hindrance
- Incomplete documentation
- Past dues found at site

Q.10. How will I know the reason for suspension (if in case) of my New Connection request?

Ans. In case of suspension of the request (for any reason), the applicant will be informed through:

- Email and Mobile Number (provided by the applicant)
- Calling 24*7 toll free helpline number 19124