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# Sampark

## High Revenue Base Customer Newsletter



Roshni  
Tata Power-DDL Corporate Mascot



## Tata Power wins the JRD Tata Quality Value Award 2021



Tata Power has been bestowed with the coveted JRD Quality Value Award 2021.

This award has been conferred upon the company for demonstrating excellence in various aspects of the business as an "Industry Leader"

The award has been as a result of the unstinted focus, efforts and unwavering determination of the complete Tata Power family, including Business Associates.

## Independence Day Celebration with customers



Tata Power-DDL celebrated 75<sup>th</sup> Independence Day with RWA and IWA members at Tata Power-DDL Learning Centre (CENPEID).

After the flag hosting and cultural program, Mr. Ganesh Srinivasan, CEO Tata Power-DDL interacted with them. The customers wholeheartedly appreciated for continuous support received from Tata Power-DDL employees during Covid times, new services launched for customer convenience and monthly connect by Tata Power-DDL virtual platforms.

## Let's Spread The Goodness... Share Customers Best Practices

In order to engage with customers, Tata Power-DDL has launched a unique platform to promote **Safety, Energy Conservation, Digitalization and Quality**. In line with the concept, this time, we seek nominations from our customers from the **Food Industry** to submit details of the "Best Practices" followed by them in any of the highlighted areas within their respective organization. We request you to kindly participate and share nomination by filling the details at [https://www.surveymonkey.com/r/sprdgdnss\\_2](https://www.surveymonkey.com/r/sprdgdnss_2)

We would like to apprise you that key intent behind launching this platform is to recognize the best efforts being put in to promote the culture of **Safety, Energy Conservation, Digitalization and Quality** and to share the best practices with peers to enable them to replicate the same and improve.

Selected Entries shall be suitably rewarded and names shall be duly published at appropriate platforms. Last date to submit entries is 15 Sep'21

## SPECIAL OFFERS & SCHEMES FOR CUSTOMERS

### Beat the Heat with Premium Range BEE 5 Star A/c's



Tata Power –DDL has launched Premium Range of BEE 5 star rated "All Weather (Hot and Cold) Inverter Air Conditioners" on 20-Jul-21 in collaboration with M/s. Voltas at discounted rates exclusively for customers. This AC is available at a special introductory price Rs.49990 /- for 1.5 ton AC (approx.38 % discount on MRP without buyback offer) Rs.47490/- for 1.0 ton AC (41 % discount on MRP on buyback offer) 5 Years on-site warranty.

For more information login to [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

### Special Cash Back Offer

Pay  
**Tata Power-DDL Electricity Bill**  
through **JioBikwik**  
& get rewarded

**GET FLAT**  
**₹50**  
**CASHBACK**

Use code: TATAPOWERS0

with you Non-Stop




JioBikwik  
PAY NOW



# Use Tata Power-DDL's Online Platforms To Stay Connected

Dear Customer,

We request you to follow all safety measures against Covid-19 and avail our online services.

<b>Website</b> <a href="http://www.tatapower-ddl.com">www.tatapower-ddl.com</a>	 <b>Mobile App</b> TPDDL Connect	 <b>SAMVAAD App</b>	
<b>EMAIL:</b> <a href="mailto:customercare@tatapower-ddl.com">customercare@tatapower-ddl.com</a>			
<b>PUSH—PULL SMS</b> 56070	 <b>WhatsApp</b> 7303482071	 <b>Chatbot</b> ROSHNI	
<b>Sampark Kendra:</b> 19124 (Outside Delhi: 1800-208-9124)			

## Session on Electrical Safety during Monsoon



In line with the community engagement initiative under I-Electrix -Shakti Demonstration Program, Tata Power-DDL organized a Virtual Session on "Electrical Safety during Monsoon season & Safety Tips on Kite Flying" with students of St Xavier School on 13<sup>th</sup> Aug 2021. Total 367 students & teachers attended the session. Top 5 Winners were announced during the session. Suitable gifts and certificates will be awarded to the winners.

The students enthusiastically participated in the program and Father Ft. Madalaimuthu A, S.J. praised the Tata Power-DDL's initiative of promoting Electrical Safety related measures among the youth.



**Complete Protection = Vaccine + Precaution**  
**(Mask + Washing Hands + Social Distancing)**

Get vaccinated.



Wear a mask.



Stay 6 feet from others, and avoid crowds.



Wash hands often.

**When Thunder Roars...Go Indoors....**  
**This Monsoon Stay Healthy Stay Safe**



### Tip of the Month

"To know details of Power Purchase Adjustment Cost, kindly click <https://www.tatapower-ddl.com/regulations-and-compliances/tariff-related/power-purchase-adjustment-charges>. For more information contact Key Account Manager Regards Tata Power-DDL"

**FEEDBACK**

Send in your feedback through feedback section on our website [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

Report  
Unethical  
Incident



Bribe/harassment: [vigilance@tatapower-ddl.com](mailto:vigilance@tatapower-ddl.com)

Issued by Customer Service Department, Tata Power Delhi Distribution Limited

Connect With us  
on Social Media



**24-HOUR SAMPARK KENDRA**  
**19124** Toll Free Number



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