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Key Consumer Group Newsletter

Dec'21



TATA POWER-DDL

2022
HAPPY NEW YEAR

Dedicated Webpage for Commercial & Industrial Customers



In the constant endeavor to identify and implement Stated and Unstated needs of our customers, a dedicated webpage for Commercial and Industrial (C&I) Customers has been launched at our website www.tatapower-ddl.com.

(Link—https://www.tatapower-ddl.com/Industrial_Commercial/overview)

The webpage aims at focused approach to facilitate C&I customers with all related information at separate page. Also newly introduced tab on "Value Added Services" will help in guiding on all relevant services for Industry/Commercial establishments.

A new feature has been added within customer login *i.e. Key Customer Profiling (KCP)*, in which the customers may view/update their profile (like, business type, type of machineries etc).



Workshop on Smart Energy Management Solutions

In our constant endeavor to provide state of Art Value Added Services, TATA Power-DDL organized 'Smart Energy Management Solution' Workshop on Energy Efficient products such as BDLF Fans; LED lights; Home Automation Devices at Narela and Mangolpuri on 11th Nov'21 and 14th Dec'21. Both the events witnessed enthusiastic participation from respective IWA Members/C&I Customers.

Mobile Dispensary: A New Dimension for Health Check ups



To connect with the masses and provide economical and quality medical services to workers, a health check-up camp (through Mobile Dispensary) was successfully organized on 14th Dec'21 for the industrial workers of Mangolpuri Industrial Area in collaboration with Eduquest NGO. During the camp, laborers were also imparted awareness on nuisances associated with Smoking & Chewing tobacco. Approximately 160 workers were benefitted through this camp. Camp included Free consultation for workers and Free medicine distribution, Blood pressure & Sugar check-up, Counselling to increase awareness on basic health & hygiene and providing awareness on Occupational Health. The social cause was supported and appreciated by all the IWA members.



IMPORTANT

Beware of Fraudulent Messages

Tata Power-DDL never asks you to call any number.

For any queries or concern you may
contact us on our official

Helpline Nos. 19124 & 18001089124

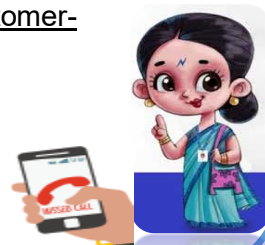
Make Life Easier.... Opt for E bill & Stop Paper Bill

Visit our website www.tatapower-ddl.com or click on below link to Opt for E bill and Stop Paper Bill.

<https://www.tatapower-ddl.com/myaccount/customer-login.aspx>

OR

**Just Give a Missed Call on
7303482071**






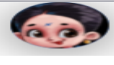
Tip Of The Month

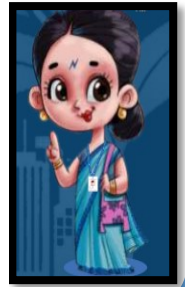
"To enrich the experience further, our Commercial & Industrial customers can find all relevant info at a single place on dedicated webpage @ https://www.tatapower-ddl.com/Industrial_Commercial/overview. For more details contact your Key Account Manager.

Use TATA Power-DDL's Online Platforms To Stay Connected

Dear Customer,

We request you to follow all safety measures against Covid-19 and avail our online services.

Website www.tatapower-ddl.com	 Mobile App TPDDL Connect	 SAMVAAD App
EMAIL: customercare@tatapower-ddl.com		
PUSH—PULL SMS 56070	 WhatsApp 7303482071	 Chatbot ROSHNI
Sampark Kendra: 19124 (Outside Delhi: 1800-208-9124)		



“eZ Home”- Home Automation Devices



TATA Power-DDL is providing eZ Home Automation devices, at affordable prices to give the best of Convenience and Luxury to its customers for using the electrical points/equipment. With the use of Home Automation devices, customers can operate, schedule, manage electrical equipment remotely. This shall avoid multiple touching of switches and reduce the risk of spreading of infection along with multiple other features. The range of Home Automation products consists of smart switches, touch panels and converters. New Year's huge discounted offer is now live for all the customers.

For more details visit our website www.tatapower-ddl.com or write us at sales@tatapower-ddl.com.

Eco Friendly Lightening Solutions



TATA Power-DDL in collaboration with M/s. Halonix has launched Radar Bulb and Bluetooth Speaker Bulb on 22nd Oct 21. These LED Bulbs are available at a special discounted price of Rs. 305/- and Rs. 535/- with 1 Year warranty.

Special features of Radar Bulb: Eco friendly as it automatically turns on, whenever it senses a motion or movement in radius of 15 feet.

Special features of Bluetooth Speaker Bulb: No cable and charging requirement, connects through Bluetooth, two color lightning option (yellow and white).

For more information, visit our website www.tatapower-ddl.com.

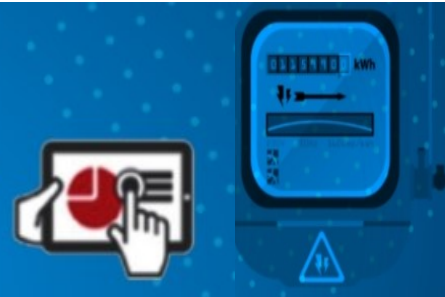


Breathe in Clean Air with Voltas & Philips Air Purifiers

Tata Power-DDL in association with Philips and Voltas has launched Air Purifiers scheme at special discounted rates. Special features includes : 6-stage filtration process, removes up to 99.97% airborne pollutants and eliminates impurities with ease. For registration and more details, visit our website www.tatapower-ddl.com.

Self-Meter Reading to ensure Customer Safety During Covid-19

Now you can capture meter readings through website or Mobile App Tata Power-DDL Connect



Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report
Unethical
Incident



Bribe/harassment : vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited

Connect With us
on Social Media



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This publication is intended for Tata Power-DDL customers and any part thereof shall not be construed as a legal document or be presented in a court of law, forums, and authorities for any purpose whatsoever.

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with you Non-Stop