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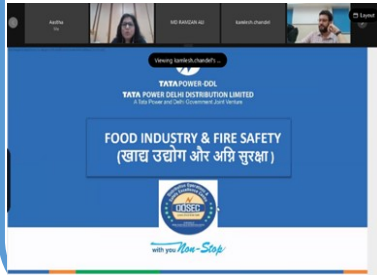
# Sampark

Key Consumer Group Newsletter

July'21



## Safety Workshop for Food Industry Customers



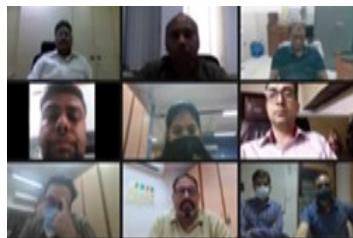
In line with our drive to promote safety amongst Customers, Team KCG & HRB organized a workshop for its Food Industry Customers on 2<sup>nd</sup> July, 2021 via virtual mode.

The workshop was attended by 50 prestigious customers representing HRB, KCG and Express segment.

During the Meet, customers were imparted awareness on Industrial Fire Safety in support with Team DOSEC followed by a session on Value Added Services such as Energy Audit, Energy Efficient Products and Home Automation by Team EaaS.

The customers expressed their wholehearted appreciation for such initiatives by Tata Power-DDL which would help them enhance Safety and promote Energy Conservation.

## Workshop on Supply Code Guidelines & EaaS for Express, KCG and G&I HT Customers

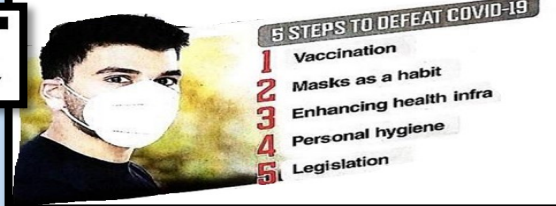


Tata Power-DDL in its endeavor to stay connected with customers and empowering them with enriched user experience and providing Value Added Services, the first Workshop of FY 22 was organized on 23<sup>rd</sup> June, 2021 virtually via WEBEX meeting. The workshop was attended by 40 prestigious consumers.

During the meet, customers were imparted awareness regarding initiatives taken by Tata POWER-DDL, Supply code guidelines and its Amendments, EaaS (Energy as a Service) and TCS/TDS guidelines followed by detailed Q&A session.

Customer wholeheartedly appreciated Tata Power-DDL for this initiative.

**PROTECT**  
SELF AND SOCIETY



### Golden rules for everybody



Stay Home | Make use of Digital Services



[www.tatapower-ddl.com](http://www.tatapower-ddl.com)



TPDDL Connect App



Samvaad App

## SPECIAL OFFERS & SCHEMES FOR CUSTOMERS

### Tata Power-DDL launches Premium Range of Super Efficient Crompton BLDC Fans



Tata Power-DDL has launched Premium Range of Super Efficient Crompton BLDC Fans on 1st July'21 in collaboration with M/s. Crompton Ltd. at heavily discounted rates with 5 years warranty for Tata Power-DDL Customers.

The fan is available at special introductory price of Rs. 3220/-.

This fan saves upto 70% of electricity and enhances durability by up to 2X, also comes with remote operated with intelligence memory & sleep well time function.

For more information contact your respective Customer Relationship Executive (CRE).

**Pay Tata Power-DDL Electricity Bill**  
through **MobiKwik** & get rewarded

**GET FLAT ₹50 CASHBACK**

Use code: **TATAPOWERS0**

**MobiKwik PAY NOW**

# Use Tata Power-DDL's Online Platforms To Stay Connected

Dear Customer,

We request you to follow all safety measures against Covid-19 and avail our online services.

<b>Website</b> <a href="http://www.tatapower-ddl.com">www.tatapower-ddl.com</a>	<b>Mobile App</b> TPDDL Connect	<b>SAMVAAD App</b>
<b>EMAIL:</b> <a href="mailto:customercare@tatapower-ddl.com">customercare@tatapower-ddl.com</a>		
<b>PUSH—PULL SMS</b> 56070	<b>WhatsApp</b> 7303482071	<b>Chatbot</b> ROSHNI
<b>Sampark Kendra:</b> 19124 (Outside Delhi: 1800-208-9124)		



## Inauguration of Customer Care Centre at Keshavpuram



Tata Power-DDL has restructured its Circles, Districts and Zones to serve the needs of customers residing in nearby locations and as a part of this activity, Customer Care Centre at Keshavpuram has been revamped to make it more spacious and aesthetic for customers.

A new outlet, selling energy efficient products and a demonstration centre of eZ Home Automation products, has also been set up at Customer Care Centre.

The Customer Care Centre was inaugurated by Mr. Ganesh Srinivasan, CEO Tata Power-DDL in presence of Senior Management and Eminent Citizens, on 30th June'21.

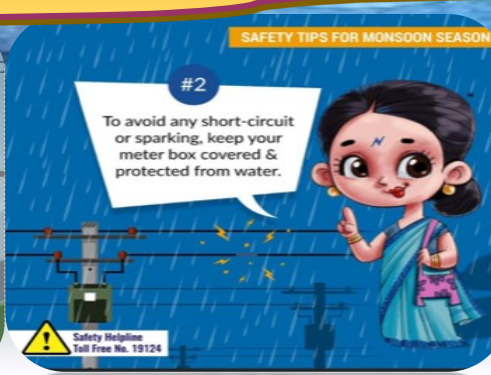
## Tata Power-DDL Completes 20 years of its Journey – Celebrations at Customer Care Centres



Tata Power-DDL celebrated its glorious journey of 20 years which was possible due to unstinted support and trust of its valuable customers.

All the Customer Care Centres were decorated with balloons and candies were distributed. The customers wholeheartedly appreciated Tata Power-DDL for maintaining uninterrupted supply during the lockdown and launching new services for customer's convenience.

## When Thunder Roars...Go Indoors.... This Monsoon Stay Healthy Stay Safe



### Tip of the Month

“Install Energy Efficient products (LEDs/ BLDC Fans/ ACs) at discounted prices. For more details, please contact your Key Account Manager. Regards Tata Power-DDL”



Send in your feedback through feedback section on our website [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

Report  
Unethical  
Incident



Bribe/harassment: [vigilance@tatapower-ddl.com](mailto:vigilance@tatapower-ddl.com)

Issued by Customer Service Department, Tata Power Delhi Distribution Limited

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