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Key Consumer Group Newsletter

October 21

TATA POWER-DDL



Tata Power-DDL Launched Smart Energy Shoppe



In a bid to promote the usage of Energy Efficient Products, Tata Power-DDL launched a one-stop-shop for its customers - "Smart Enrgy Shoppe" on 29 Sept 2021 at Rohini Customer Care Centre. The event was inaugurated in presence of Senior Dignitaries and Eminent Customers.

Energy Shoppe shall amplify the customer experience for procuring the Energy Efficient and Home Automation Products. The product offerings includes Home Automation devices, Energy Efficient ACs, LED lightings, BLDC Fans, and ELCBs from reputed brands like Crompton, Havells, Halonix, Philips, Sharp etc. All these products are available on Special Discounted Rates.

For more information visit our website www.tatapower-ddl.com.

Vulnerability Assessment and Penetration Testing (VAPT) Services

Tata Power-DDL is the first power distribution utility company in the country to have CERT-IN empanelment, is now offering Vulnerability Assessment and Penetration Testing (VAPT) services for network, web apps, mobile apps, IoT devices etc. With fast moving technology adoption, rapid development of mobile applications, IoT, etc. Networks today are more vulnerable than ever. VAPT audit helps to validate security against real-world threats, identify security risks in environment and understand the real-world impact of these issues.

VAPT is a security testing that is designed to identify and address cyber security vulnerabilities. A team of technical experts will assesses the critical infrastructure of the enterprise and provide valuable cyber security consultancy to the organization which helps the enterprise to implement cyber security measures as per the technical VAPT report provided by the penetration testers.

For more information visit our website www.tatapower-ddl.com.

SPECIAL OFFERS & SCHEMES FOR CUSTOMERS

Air Purifiers, Home Automation & Energy Efficient Products



AIR PURIFIERS

Tata Power-DDL in association with Philips and Voltas has initiated the Air Purifiers scheme at special discounted rates. The Air Purifiers are powered with 6-stage* filtration process, removes up to 99.97% airborne pollutants and eliminates impurities with ease. For registration and other relevant information, please visit our website www.tatapower-ddl.com.



HOME AUTOMATION PRODUCTS

Power in your hands by Tata Power EZ Home— Home automation products. An IoT based smart switches which allows you to operate, schedule and monitor your appliances with phone and voice command (Google assistant or Alexa). These smart devices will help you to have Safe, Easy & Efficient control of the appliances from anywhere! For details, write to us at sales@tatapower-ddl.com.



ENERGY EFFICIENT PRODUCTS

Durable, Energy Efficient and safe electrical products by Tata Power-DDL like ACs, BLDC Fans, LED Bulbs & Tube Lights and ELCB from its broad spectrum of product portfolio at discounted rates for the customers.

For more details visit our website www.tatapower-ddl.com

Tata Power-DDL Presents SANLAAP

A Virtual Hearing Platform For New Connection Applicants



Visit our website www.tatapower-ddl.com and address your New Connection queries through Virtual Hearing Platform.



Inauguration of RO Plant at Narela



Tata Power- DDL has continuously been striving for upliftment and improving the quality of life of communities it operates in. Taking another step in this direction, Tata Power-DDL has inaugurated a Commercial RO Plant at Sarvodaya Bal Vidyalaya, Narela.

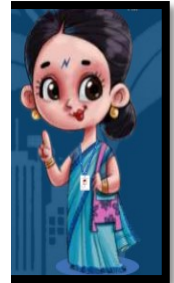
The RO Plant was inaugurated on 23 Sept 2021 by Senior Dignitaries of Tata Power-DDL. The RO Plant installed in the school has a capacity to purify - 500 Liter Water per Hour (LPH) - which provide potable water to more than 2000 students and teaching staff of the School every day.

Use Tata Power-DDL's Online Platforms To Stay Connected

Dear Customer,

We request you to follow all safety measures against Covid-19 and avail our online services.

Website www.tatapower-ddl.com	 Mobile App TPDDL Connect	 SAMVAAD App
EMAIL: customercare@tatapower-ddl.com		
PUSH—PULL SMS 56070	 WhatsApp 7303482071	 Chatbot ROSHNI
Sampark Kendra: 19124 (Outside Delhi: 1800-208-9124)		

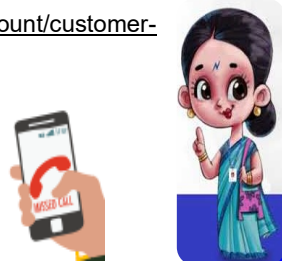


Make Life Easier.... Opt for E bill & Stop Paper Bill

Visit our website www.tatapower-ddl.com or click on below link to Opt for E bill and Stop Paper Bill.
<https://www.tatapower-ddl.com/myaccount/customer-login.aspx>

OR

Just Give a Missed Call on
7303482071



Safety during Festive Season



Decorative electrical string lights :

- Always keep the string lights away from the electrical supply network.
- Switch off the lights for a while after prolonged usage to avoid overheating.

Tip of the Month

All customers are requested to share details of TDS deducted/to be deducted u/s 194Q of IT Act 1961 against CA No by 25th of every month for timely updating the records. For more details contact respective Key Account Manager.

FEEDBACK

Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report
Unethical
Incident



Bribe/harassment: vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited

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19124 Toll Free Number



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