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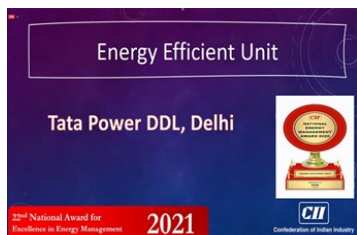
Key Consumer Group Newsletter

September'21



Roshni
Tata Power-DDL's Corporate Mascot

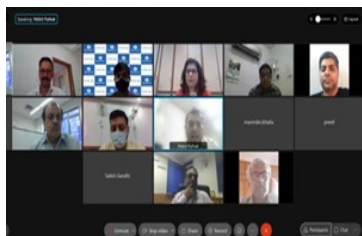
Tata Power-DDL wins "Energy Efficient Unit" at "22nd National Award for Excellence in Energy Management held at CII's Convention 2021



Tata Power-DDL has been conferred with the "Energy Efficient Unit" Award by Confederation of Indian Industries (CII) during the 22nd National Award Ceremony for "Excellence in Energy Management" Convention 2021 virtually held between 23-27 August 2021.

This platform recognizes organizations who have made outstanding contributions in the area of energy efficiency and have participated in a competition to showcase their efforts and achievements. Various initiatives of Tata Power-DDL to promote energy efficiency among customers and empower them to monitor & control consumption through the Smart Energy Portal have been specifically appreciated

Virtual Industrial Welfare Association Meet



In an endeavor to stay connected with its customers during this ongoing pandemic, Tata Power-DDL organized a virtual meeting with its Industrial customers of Urban and City Circle on 14 September 2021 and 16 September 2021.

During the Meet, customers were imparted awareness on the New Initiatives undertaken by Tata Power-DDL, Value Added Services & Fire Safety to promote cultural safety.

The customers expressed their wholehearted appreciation for such proactive initiative and exemplary services. The meet was concluded with question & answer session along with formal feedback round.

Vulnerability Assessment and Penetration Testing (VAPT) Services

Tata Power-DDL is the first power distribution utility company in the country to have CERT-IN empanelment, is now offering Vulnerability Assessment and Penetration Testing (VAPT) services for network, web apps, mobile apps, IoT devices etc. With fast moving technology adoption, rapid development of mobile applications, IoT, etc. Networks today are more vulnerable than ever. VAPT audit helps to validate security against real-world threats, identify security risks in environment and understand the real-world impact of these issues.

VAPT is a security testing that is designed to identify and address cyber security vulnerabilities. A team of technical experts will assess the critical infrastructure of the enterprise and provide valuable cyber security consultancy to the organization which helps the enterprise to implement cyber security measures as per the technical VAPT report provided by the penetration testers.

For more information visit our website www.tatapower-ddl.com.

SPECIAL OFFERS & SCHEMES FOR CUSTOMERS

Premium Range of Super Efficient Crompton BLDC Fans



Tata Power-DDL has launched Premium Range of Super Efficient Crompton BLDC Fans on 1 July 2021 in collaboration with M/s. Crompton Ltd. at heavily discounted rates with 5 years warranty for Tata Power-DDL Customers.

The fan is available at special introductory price of Rs. 3220/- (as against MRP of Rs 4880/-).

This fan saves upto 70% of electricity and enhances durability by up to 2 times, also comes with remote operated with intelligence memory & sleep well time function.

For more information visit our website www.tatapower-ddl.com or respective Customer Relationship Executive (CRE).



5A SWITCH
CONTROLS 2 ELECTRICAL
POINTS



16A SWITCH
CONTROLS 1 HIGH LOAD
ELECTRICAL POINT



FAN
SWITCH &
REGULATOR
CONTROLS 1 FAN



SMART
APPLIANCE CONTROLLER
WITH REMOTE
CONTROLS MULTIPLE APPLIANCES
LIKE AC, TV, SET TOP BOX & MORE



1GANG
CONVERTOR
CONVERTS 1 CONVENTIONAL
"WITCH TO SMART SWITCH



3GANG
CONVERTS 3 CONVENTIONAL
SWITCHES TO SMART SWITCHES



CONTROLS 3 ELECTRICAL
POINTS

"eZ Home"- Home Automation Devices

Tata Power-DDL has introduced a new Home Automation device "eZ Home", under affordable price With the use of Home Automation device customers can:

- operate, schedule & manage equipment's remotely
- avoids multiple touching of switches and
- reduces the risk of spreading of infection.





The range of Home Automation products consist of smart switches, touch panel and convertors.

For more details contact us at sales@tatapower-ddl.com.

Use Tata Power-DDL's Online Platforms To Stay Connected

Dear Customer,

We request you to follow all safety measures against Covid-19 and avail our online services.

Website  www.tatapower-ddl.com	Mobile App  TPDDL Connect	SAMVAAD App 
EMAIL: customercare@tatapower-ddl.com 		
PUSH—PULL SMS  56070	WhatsApp  7303482071	Chatbot  ROSHNI
Sampark Kendra: 19124 (Outside Delhi: 1800-208-9124) 		



Inauguration of RO Plants in Government Schools



Pure water is world's first and foremost medicine which should be accessible to all, irrespective of their Social status. Tata Power-DDL works on the same philosophy and in order to provide pure drinking water to the students and staff of schools, Tata Power-DDL and Tata Power Trading Company Limited (TPTCL) have dedicated two Commercial RO Plants in Govt. Girls Sr. Secondary School, Inderpuri.

The two RO Plants were jointly inaugurated on 28 August 2021 by Shri Raghav Chaddha, Hon'ble MLA Rajendra Nagar Constituency, Shri Ganesh Srinivasan (CEO, Tata Power-DDL) and Shri Amit Kumar Garg (CEO, TPTCL) in presence of other Senior Management.

Mohalla Clinic - A New Dimension in Health Care System



Based on request from Delhi Government, Tata Power-DDL has facilitated 2 portable Mohalla clinics to Ministry of Health & Family Welfare, Govt. of NCTD which are installed at Jhuggi Bastis of Shakurpur and Rani Bagh area in the month of August 2021.

Delhi is the first city to introduce the concept of Mohalla clinics (Neighborhood Health Centres), meant to provide affordable healthcare facilities to people. Mohalla clinics is a revolutionary change in the Health Care System which are space effective and are built inside portable shipping containers fully air conditioned.

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<https://www.tatapower-ddl.com/myaccount/customer-login.aspx>

OR

**Just Give a Missed Call
on
7303482071**



**Complete Protection = Vaccine + Precaution
(Mask + Washing Hands + Social Distancing)**

Tip of the Month

All customers are requested to share details of TDS deducted/to be deducted u/s 194Q of IT Act 1961 against CA No by 25th of every month for timely updating the records. For more details contact respective Key Account Manager.



Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report
Unethical
Incident



Bribe/harassment: vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited

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19124 Toll Free Number



Disclaimer

This publication is intended for Tata Power-DDL customers and any part thereof shall not be construed as a legal document or be presented in a court of law, forums, and authorities for any purpose whatsoever.

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