



**TATA POWER-DDL**

## Opt for Self Meter Reading to ensure safety during Covid-19

- Customers can now capture their meter readings through a web-link sent by Tata Power-DDL via SMS on registered mobile numbers in case of non-availability of actual reading.
- Information will be safely stored on company's official website which makes the process extremely safe and secure.

### Simple steps for Self-Meter Reading:

- Click on the self-meter reading website link shared by Tata Power-DDL via SMS: <https://tatapower-ddl.com/sr/>
- Enter the CA Number
- OTP will be received on registered mobile number to proceed further
- Allow the browser to access camera after checking the settings of the browser
- Scan display of the meter when parameter of kWh/kW is displayed
- In case scan is not clear, a clear photo can be sent and the reading can be entered manually
- Submit the readings

The readings, once submitted can be accessed by the billing department of the company from the log on its website.

In these trying times, besides opting for self-meter reading, Tata Power-DDL also urges its customers to opt for digital modes of payment (through e-wallets, UPI, Company's Mobile App or Website) from the confines of their homes while they practice social distancing. customers can now easily activate and instantly receive duplicate e-bills by various mediums such as – **TPDDL WhatsApp Number 7303482071**, TPDDL Connect Mobile App, Website ([www.tatapower-ddl.com](http://www.tatapower-ddl.com)) or by calling at **24X7 Toll Free Sampark Kendra 19124**.

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