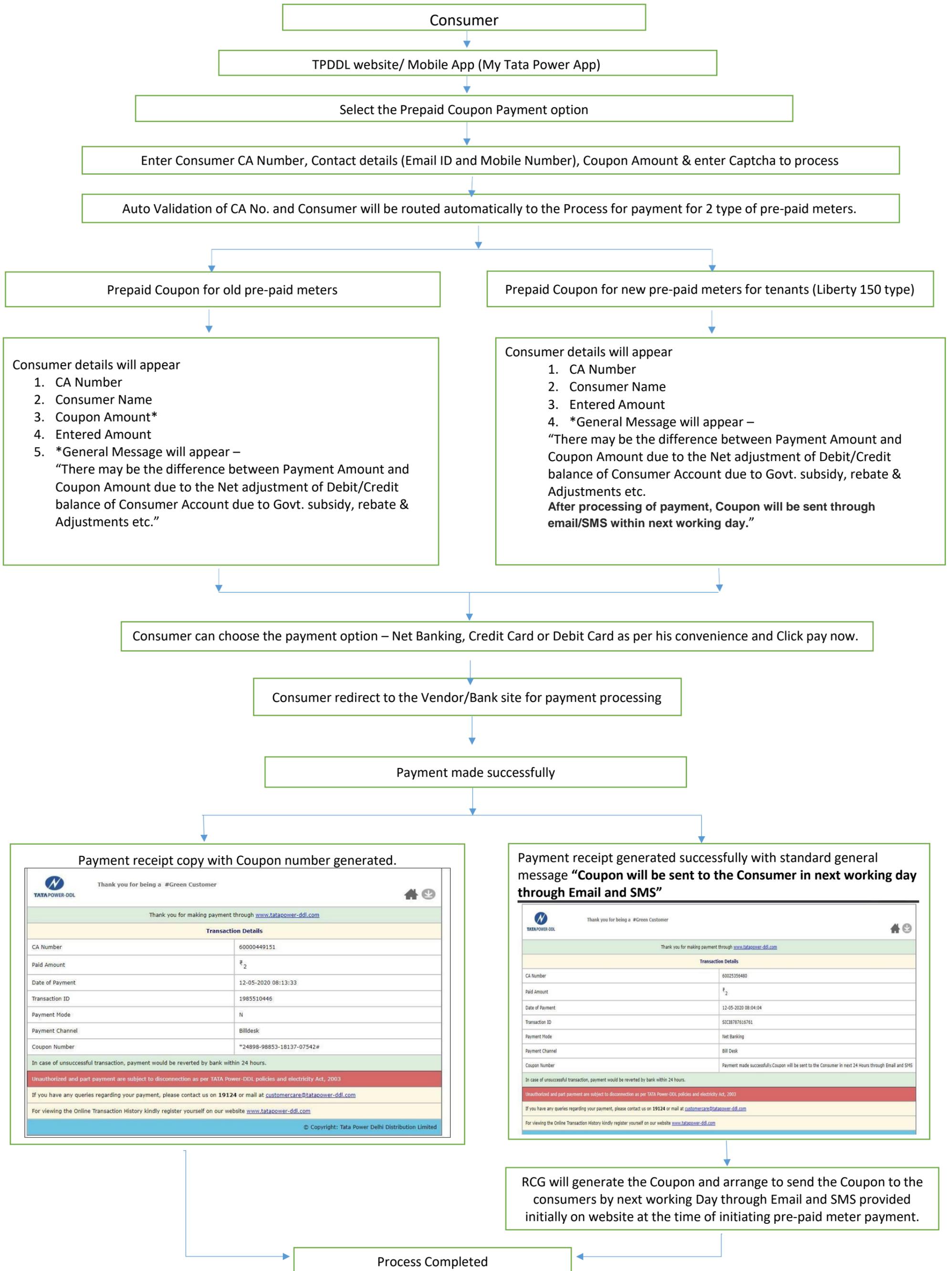


# Process flow for Generation of Prepaid Coupon through online Payment mode at TPDDL website/App



Consumer

TPDDL website/ Mobile App (My Tata Power App)

Select the Prepaid Coupon Payment option

Enter Consumer CA Number, Contact details (Email ID and Mobile Number), Coupon Amount & enter Captcha to process

Auto Validation of CA No. and Consumer will be routed automatically to the Process for payment for 2 type of pre-paid meters.

Prepaid Coupon for old pre-paid meters

Prepaid Coupon for new pre-paid meters for tenants (Liberty 150 type)

Consumer details will appear

1. CA Number
2. Consumer Name
3. Coupon Amount\*
4. Entered Amount
5. \*General Message will appear –  
“There may be the difference between Payment Amount and Coupon Amount due to the Net adjustment of Debit/Credit balance of Consumer Account due to Govt. subsidy, rebate & Adjustments etc.”

Consumer details will appear

1. CA Number
2. Consumer Name
3. Entered Amount
4. \*General Message will appear –  
“There may be the difference between Payment Amount and Coupon Amount due to the Net adjustment of Debit/Credit balance of Consumer Account due to Govt. subsidy, rebate & Adjustments etc.  
After processing of payment, Coupon will be sent through email/SMS within next working day.”

Consumer can choose the payment option – Net Banking, Credit Card or Debit Card as per his convenience and Click pay now.

Consumer redirect to the Vendor/Bank site for payment processing

Payment made successfully

Payment receipt copy with Coupon number generated.

TATAPOWER-DDL	
Thank you for being a #Green Customer	
Thank you for making payment through <a href="http://www.tatapower-ddl.com">www.tatapower-ddl.com</a>	
Transaction Details	
CA Number	60000449151
Paid Amount	₹ 2
Date of Payment	12-05-2020 08:13:33
Transaction ID	1985510446
Payment Mode	N
Payment Channel	Billdesk
Coupon Number	**24898-98853-18137-07542#
In case of unsuccessful transaction, payment would be reverted by bank within 24 hours.	
Unauthorized and part payment are subject to disconnection as per TATA Power-DDL policies and electricity Act, 2003	
If you have any queries regarding your payment, please contact us on 19124 or mail at <a href="mailto:customercare@tatapower-ddl.com">customercare@tatapower-ddl.com</a>	
For viewing the Online Transaction History kindly register yourself on our website <a href="http://www.tatapower-ddl.com">www.tatapower-ddl.com</a>	
© Copyright: Tata Power Delhi Distribution Limited	

Payment receipt generated successfully with standard general message “Coupon will be sent to the Consumer in next working day through Email and SMS”

TATAPOWER-DDL	
Thank you for being a #Green Customer	
Thank you for making payment through <a href="http://www.tatapower-ddl.com">www.tatapower-ddl.com</a>	
Transaction Details	
CA Number	60025356480
Paid Amount	₹ 2
Date of Payment	12-05-2020 08:04:04
Transaction ID	51C18787616761
Payment Mode	Net Banking
Payment Channel	Bill Desk
Coupon Number	Payment made successfully.Coupon will be sent to the Consumer in next 24 Hours through Email and SMS
In case of unsuccessful transaction, payment would be reverted by bank within 24 hours.	
Unauthorized and part payment are subject to disconnection as per TATA Power-DDL policies and electricity Act, 2003	
If you have any queries regarding your payment, please contact us on 19124 or mail at <a href="mailto:customercare@tatapower-ddl.com">customercare@tatapower-ddl.com</a>	
For viewing the Online Transaction History kindly register yourself on our website <a href="http://www.tatapower-ddl.com">www.tatapower-ddl.com</a>	

RCG will generate the Coupon and arrange to send the Coupon to the consumers by next working Day through Email and SMS provided initially on website at the time of initiating pre-paid meter payment.

Process Completed