



**TATA POWER-DDL**

**TATA POWER DELHI DISTRIBUTION LIMITED**  
(A Tata Power and Delhi Government Joint Venture)

### AC Scheme Registration Form

**Contract Account** : 60021462423 **Registration No** : 2014232319  
**Landline Number** : **Registration Date** : 14.03.2017  
**Mobile Number** : 9910177496 **Registered By** : Ms. Aarti Gulati  
**E-Mail** : SG.GULATI1986@GMAIL.COM  
**Beneficiary's Name** : Mr. SAMEER GULATI AND AARTI **AC Make** : HITACHI  
**Supply Address** : SON OF NARESH GULATI SAMEER GULATI &W/O House No WZ-1150-1151 Plot No 18-19(OLD-374) 1ST FLOOR BLK- B RANI BAGH SHAKUR BASTI DELHI 110034 LANDMARK NA

### TERMS & CONDITIONS OF TPDDL AC REPLACEMENT AND REBATE SCHEME:

1. The eligible consumer for availing the scheme must be a registered consumer of TPDDL in its licensed area of distribution availing domestic supply of electricity only. Registered consumer means a person having executed the agreement with TPDDL for supply of electricity and in whose name the electricity bill of TPDDL is generated.
  2. The scheme is only available on first come first serve basis for the eligible consumers.
  3. The consumer must provide a self attested copy of valid ID proof such as passport, voter ID, driving license, Aadhar card, PAN card, or any other valid photo ID proof . TPDDL representatives are also entitled to seek production of originals of such documents and return the same to consumer after verification.
  4. The consumer must provide a valid address proof of occupation as owner or legal occupant at the premises in TPDDL area such as Sale deed, DDA allotment letter , society allotment letter (in case of apartments/ cooperative societies ) for occupants of apartments ,multi storeyed apartments lease deed, passport, ration card, election commission voter id card, Aadhar card, cooking gas connection allotment letter, bank passbook /statement of active bank account etc. The decision of TPDDL shall be final in relation to any such proof as acceptable in terms of the scheme .
  5. The eligible consumer must ensure that all outstanding dues against the CA number on which the scheme is being availed, as on date of registration are paid in full to TPDDL.
  6. Under the scheme, the Consumer may avail rebate on the following three brand of ACs at various tonnage and variety:
    1. Voltas
    2. Hitachi
    3. Godrej
- At the time of registration, the consumer must select the OEM and the selection shall not be changed at any time after completion of the registration and issuance of Unique Registration Number.
7. Upon completion of the above formalities, the Unique Registration Number shall be allotted to the consumer for availing the scheme
  8. The Unique Registration Number issued to the consumer is valid for a period of 1(one) month from the date of issue to the Consumer and if the same is not availed within a month, the Consumer will not get the opportunity to avail the scheme after expiry of validity (one month) of the registration number.
  9. The scheme is only available on exchange of a running/functional AC unit (not having any star rating issued by the BEE) installed at the premises and supplied electricity through same CA No. on which benefit of scheme is being sought by eligible consumer.



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10. The consumer shall use and ensure that the AC purchased under TPDDL AC replacement scheme is used for domestic purposes only at the address of the registered CA number enrolled in scheme.
11. The consumer shall permit TPDDL representatives or any third party so authorized by TPDDL to visit the consumer premises for the purpose of monitoring and verification of the AC unit for a period upto 3 years from the date of installation at the premises.
12. The unit installed under the scheme cannot be removed, relocated or transferred outside the premises being served with the CA number enrolled under this scheme. No transfer, sale, lease, commercial rental of the AC is permissible. Further no physical transfer of the AC availed under this scheme shall be permissible to any other person under any circumstances for a duration of 3 years from installation.
13. In case the AC is removed from the premises or transferred within 3 years from the date of purchase, TPDDL shall be informed of the same and TPDDL reserves the right to recover the full rebate amount availed by the eligible consumer under the scheme by any suitable mechanism as deemed fit by TPDDL. Further, in the event AC is relocated from the address enrolled for the scheme, the warranty offered under this scheme shall be withdrawn/discontinued..
14. In case of any defect, deficiencies in after sale services or in the product quality or performance availed under the scheme, any such issues, complaints, disputes arising thereon shall be solely dealt by consumers with the Manufacturer only. TPDDL shall in no way be responsible, liable for the quality, performance of the product and after sale services to be provided by the manufacturer, dealer etc.
15. TPDDL in no manner endorses the quality, performance of the product (air conditioner) or manufacturer's claims on the product and is relying upon the market research and other product surveys so produced by the manufacturer/dealers only.
16. The consumer shall be responsible for the safe keeping of the AC and take reasonable, prudent steps to ensure running of the AC in normal conditions. Consumer shall be held responsible for any damage to the AC caused by any negligent act, failure to exercise due care.
17. The offer price under the scheme quoted by the OEM shall cover the cost of the Air Conditioning unit, the salvage value of the unit to be exchanged (fixed rate) and the cost of installation along with one year warranty on unit and five year warranty on compressor or three year warranty (at extra charge) on unit and five years warranty on compressor. Voltage stabilizer and any installation expenses beyond the standard installation rate and market practice are to be covered by the Consumer at his/her own expense.
18. Consumer shall render all assistance necessary for uninstillation /removal of the existing non star rated AC at its premises and bear the necessary costs for the same where required other than standard removal.

I agree to above terms & condition to avail BEE 5 star AC under DSM program of TPDDL

**Beneficiary's Signature:**

**Customer Care Executive Signature :**

**Date** : 14.03.2017

**Customer Care Center Name** :





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**Post Implementation Form to be filled by OEM**

**Contract Account** : 60021462423 **Registration No** : 2014232319  
**Landline Number** : **Registration Date** : 14.03.2017  
**Mobile Number** : 9910177496 **Registered By** : Ms. Aarti Gulati  
**E-Mail** : SG.GULATI1986@GMAIL.COM  
**Beneficiary's Name** : Mr. SAMEER GULATI AND AARTI **AC Make** : HITACHI

**Installed AC Address** : SON OF NARESH GULATI SAMEER GULATI &W/O House No WZ-1150-1151 Plot No 18-19(OLD-374) 1ST FLOOR BLK- B RANI BAGH SHAKUR BASTI DELHI 110034 LANDMARK NA

**Details of New AC**

**Make** : **Model** :  
**Capacity in Ton** : **Mfg. Sl. No** :

**Invoice Detail**

**Invoice No** : **Invoice Date** :  
**Net Sale** : **Amount** :  
**Rebate Amount** :

**Name of Retail Outlet & Address**

**Date of Installation at Site** :

**Details of Old AC**

**Make** : **Model** :  
**Capacity in Ton** : **Mfg. Year** :  
**Mfg. Sl. No** : **Actual Power Consumption (KW):**

**Date of Disposal for Old AC** :

**Name of Vendor for disposing Old AC** :

**Consumer Signature**

**OEM Signature**

Registration No. : 2014232319

Contract Account : 60021462423

### TERMS & CONDITIONS OF TPDDL AC REPLACEMENT AND REBATE SCHEME:

I \_\_\_\_\_, resident of \_\_\_\_\_ (hereinafter referred to as "Consumer"), registered consumer of Tata Power Delhi Distribution Limited (hereinafter referred as "TPDDL"), do hereby affirm and state that I understand the below conditions for availing the "TPDDL AC REPLACEMENT AND REBATE SCHEME" and am compliant with the same as below:

1. Consumer has received a valid Registration number for availing the scheme and has fulfilled all the relevant criteria for availing the scheme as enumerated below for which relevant proof shall be provided in case of further verification at the time of installation/:

1.1. Consumer has provided a self attested copy of valid ID proof such as passport, voter ID, driving license, Aadhar card, PAN card, or any other valid photo ID proof .

1.2. Consumer has provided a valid address proof of occupation as owner or legal occupant at the premises in TPDDL area such as Sale deed, DDA allotment letter , society allotment letter (in case of apartments/ cooperative societies ) for occupants of apartments ,multi storeyed apartments lease deed, passport, ration card, election commission voter id card, Aadhar card, cooking gas connection allotment letter, bank passbook /statement of active bank account etc. The decision of TPDDL shall be final in relation to any such proof as acceptable in terms of the scheme .

1.3. Consumer has provided a valid Electricity Bill in his/her name at the premises for which the scheme is proposed to be availed.

1.4. Consumer has no outstanding dues against the CA number on which the scheme is being availed, as on date of registration and all outstanding dues have been cleared.

1.5. Consumer has installed the new bee 5 star rated or inverter AC at the premises where a functional, running AC, not having any star rating issued by the BEE, which will be exchanged to avail the rebate on the scheme. Electricity to the consumer is being supplied through same CA No. on which benefit of scheme is being sought to be availed. Scheme is applicable for First Come First Serve basis.

2. After availing the scheme, Consumer shall abide by all the following conditions enumerated as below:

2.1. Consumer shall render all assistance necessary for uninstillation /removal of the existing non star rated AC at its premises and bear the necessary costs for the same where required other than standard removal.

2.2. Consumer shall use and ensure that the AC purchased under TPDDL AC replacement scheme is used for domestic purposes only at the address of the registered CA number enrolled in scheme.

2.3. Consumer shall permit TPDDL representatives or any third party so authorized by TPDDL to visit the consumer premises for the purpose of monitoring and verification of the AC unit for a period upto 3 years from the date of installation at the premises.

2.4. Consumer shall not remove, relocate or transfer the AC unit purchased under this scheme outside the premises being served with the CA number enrolled under this scheme.

2.5. Consumer shall not transfer, sell, lease, rent out or otherwise use the AC bought under this scheme for commercial purpose.

2.6. Consumer shall not physically transfer the AC availed under this scheme shall to any other person under any circumstances for a duration of 3 years from installation.

2.7. Consumer shall inform TPDDL in case the AC is removed from the premises or transferred within 3 years from the date of purchase. TPDDL reserves the right to recover the full rebate amount availed by the eligible consumer under the scheme by any suitable mechanism as deemed fit by TPDDL. Further, in the event AC is relocated from the address enrolled for the scheme, the warranty offered under this scheme shall withdrawn/discontinued.

2.8. Consumer agrees that Manufacturer shall be solely liable, responsible in case of any defect, deficiencies in after sale services or in the product quality or performance availed under the scheme, any such issues,complaints, disputes arising thereon. TPDDL shall in no way be responsible, liable for the quality, performance of the product and after sale services to be provided by the manufacturer, dealer etc.



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**TERMS & CONDITIONS OF TPDDL AC REPLACEMENT AND REBATE SCHEME:**

2.9. TPDDL in no manner endorses the quality, performance of the product (air conditioner) or manufacturer's claims on the product and is relying upon the market research and other product surveys so produced by the manufacturer/dealers only.

2.10. Consumer shall be responsible for the safe keeping of the AC and take reasonable, prudent steps to ensure running of the AC in normal conditions. Consumer shall be held responsible for any damage to the AC caused by any negligent act, failure to exercise due care.

2.11. The offer price under the scheme quoted by the OEM shall cover the cost of the Air Conditioning unit, the salvage value of the unit to be exchanged (fixed rate) and the cost of installation along with one year warranty on the unit along with five year warranty on the compressor /three year warranty on the unit along with five year warranty on the compressor as per the option availed by the consumer. Voltage stabilizer and any installation expenses beyond the standard installation rate and market practice are to be covered by the Consumer at his/her own expense.

Consumer

Name:

Sign:

Address:

Date: